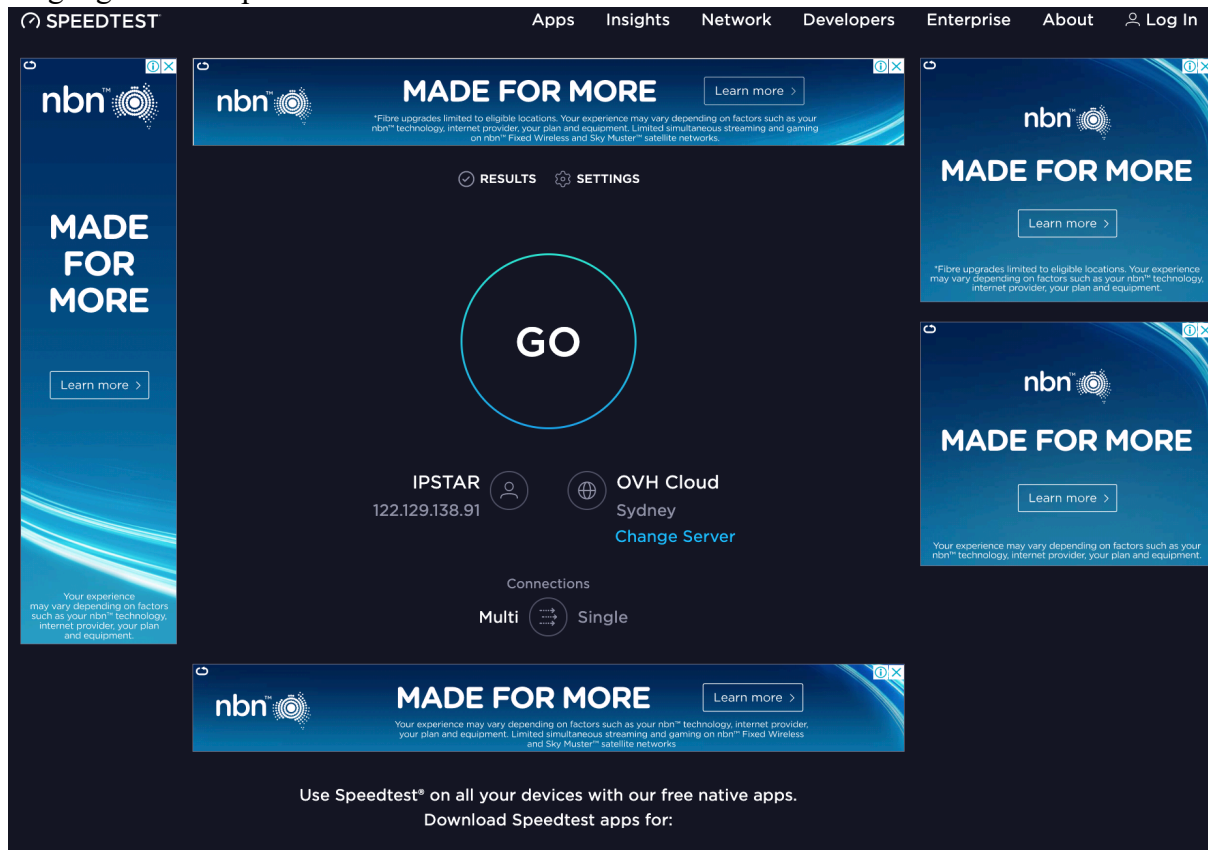


How to do an Ookla speed test.

In your web browser.

Go to: <https://www.speedtest.net/>

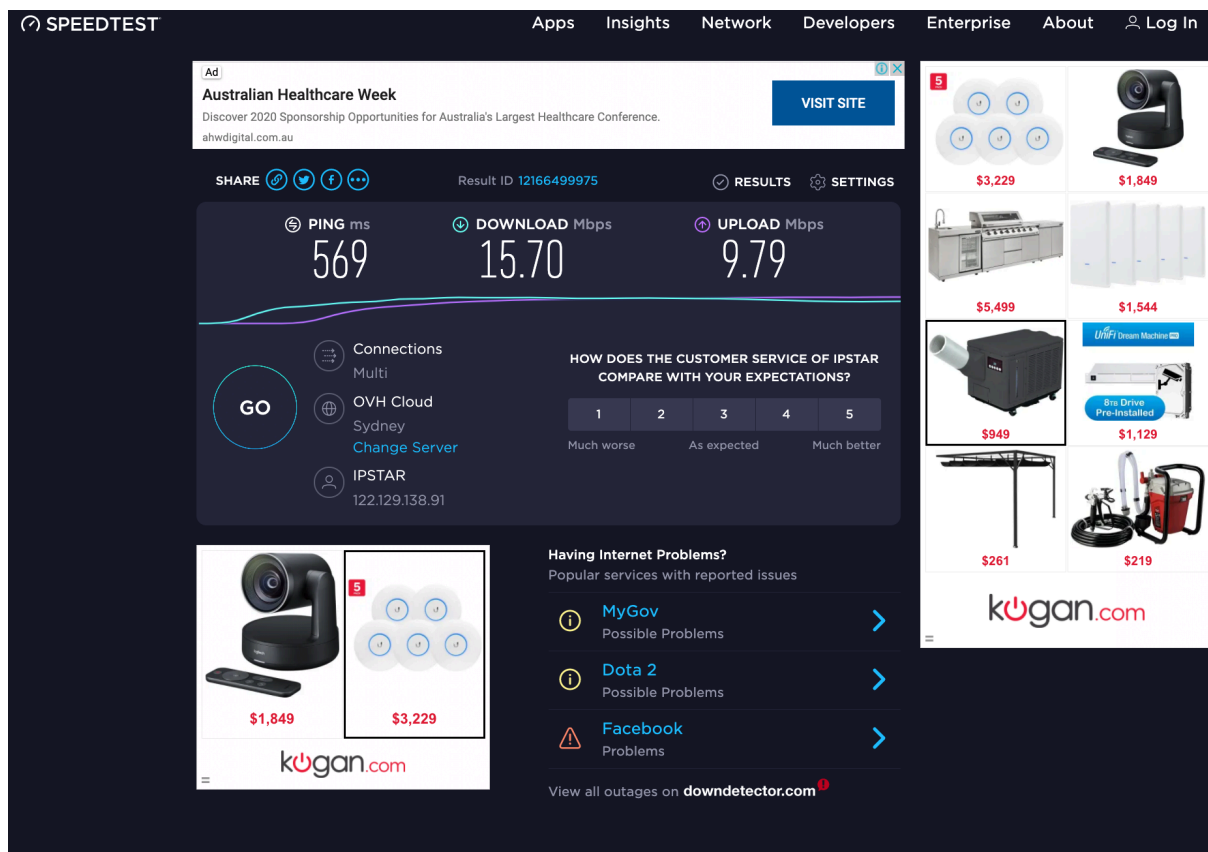
Or google Ookla speed test and click the link



A screen will appear with a circle with “Go” inside it. Click on the Go button.

The speed test will start.

When the speed test has completed some numbers will appear and the Go button will appear to the left of the screen.



The numbers we are interested in are:

Ping (ms – milliseconds) – the delay due to the signal having to travel 35,000 kms to the satellite.

Download (Mbps – megabits per second) – the download speed.

Upload (Mbps – megabits per second) – the upload speed.

Minimum requirements for video conferencing.

The longer the ping, the longer the delay in signal. For SkyMuster satellite a ping of about 600 ms is expected and adequate for video conferencing.

Download and upload speeds need to be a minimum of 2 Mbps to be able to do video conferencing.

Error messages: If the speed test does not complete you will get an error message. It is useful to take a photo of that error message and keep on file. If you can't take a photo or screen shot, just note the message type and record the time of the failed test.

You can do additional speed tests by hitting the Go button repeatedly.

Collecting your results: You can collect your results by clicking the Log in button in the top right-hand corner. Select [Results History](#) and hit the [Export](#) button on the left hand. The file will be downloaded to your downloads folder. It will be a .csv file which you can open with Excel and save as and Excel worksheet. It is best to save this file with the name of the location and date and any other relevant details such as which internet service you are using and which device.



RESULT HISTORY

Take a minute to [Create an Account](#) and easily customize your preferences and manage your results history.

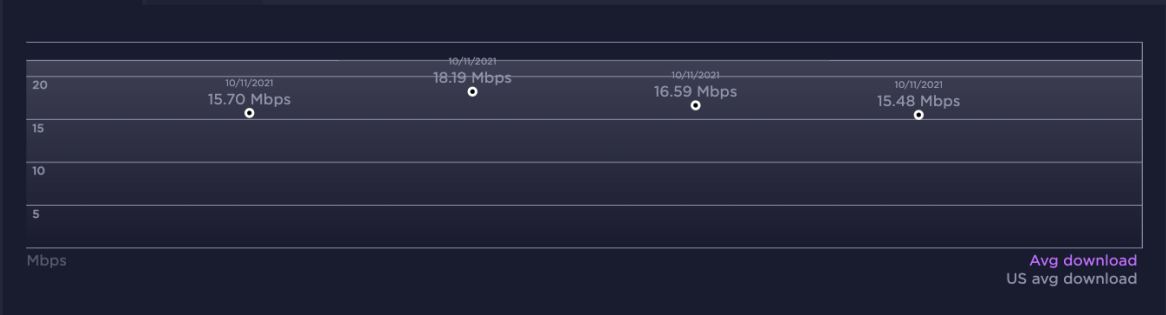
Showing 4/4 results from: 1/1 connection
2/2 hosts
2/2 servers
Since 10/11/2021

Filter Results

Best Results

18.19 Mbps
9.87 Mbps

Download Upload



INDIVIDUAL RESULTS

Export Results

DATE /TIME	PING ms	DOWNLOAD Mbps	UPLOAD Mbps	DISTANCE mi	LOCATION /SERVER	PROVIDER	
10/11/2021 2:11 PM	555	15.48	9.62	< 50	Sydney Optus + 3 more	IPSTAR	
10/11/2021 2:10 PM	564	16.59	9.87	< 50	Sydney Optus + 3 more	IPSTAR	
10/11/2021 2:09 PM	558	18.19	9.87	< 50	Sydney Optus + 3 more	IPSTAR	
10/11/2021 2:07 PM	569	15.70	9.79	< 50	Sydney OVH Cloud + 3 more	IPSTAR	